



Effective: June 14, 2016

Tamiya America Dealer Access STANDARD SALES POLICY

ELIGIBLE ACCOUNTS

The following categories of accounts are eligible to purchase direct from Tamiya America Dealer Access (TADA):

- ❑ Retail hobby dealers who sell to consumers and maintain a retail store front.
- ❑ Must have an active account with at least two major US hobby distributors.

***All accounts must satisfy all credit requirements.**

***Must send us a picture of store front**

NEW ACCOUNTS

To open a new account to purchase with a credit card, the following is required: *TADA Application* form, completed, signed and returned by email, mail or via FAX.

***Signed resale certificate required for all CA applicants**

To open a new account and establish a *Credit Line*, the following is required: *TADA Application*, completed, signed and returned by email, mail or via FAX.

***Signed resale certificate required for all CA applicants**

Acceptance and establishment of a new account is at the discretion of both the Sales and Credit Departments. Tamiya America, Inc. reserves the right to refuse any application/order placed by any entity.

PRICING

Prices are per most current Price List or advertised special, offered at the time of the order. Prices are subject to change, but you will be notified in writing prior to shipping.

ORDERS

Orders will be accepted by telephone, mail, e-mail, via FAX or through www.tamiyausa.com . All products must be purchased in multiples of minimum quantities as set forth on the price list, or according to any special program.

MINIMUM ORDER

There are no minimum orders.

TERMS OF SALE

<u>Type of Order</u>	<u>Payment Terms</u>	<u>Freight*</u>
Credit Card Orders under \$100	Prepaid	\$5.00
Credit Card Orders \$100-\$499	Prepaid	5% Shipping/Handling
Credit Card Orders over \$500	Prepaid	Free
Credit Line Orders under \$100	Net 30 Days	\$5.00
Credit Line Orders \$100-\$499	Net 30 Days	5% Shipping/Handling
Credit Line Orders over \$500	Net 30 Days	Free

BACK ORDERS

Back orders for credit line customers will be shipped upon availability of product.

Customers purchasing by Credit Card will not be able to back order via the TADA website. Please contact your sales representative for assistance.

FREIGHT

Tamiya America, Inc. does not ship C.O.D.

All shipments will be made F.O.B. California warehouse via best method as determined by Tamiya America, Inc., considering price and delivery time. Requests for expedited shipments may be accepted. The customer will be charged actual freight for expedited shipping.

CLAIMS

Claims for short shipment or incorrect items must be made within 7 days of receipt of goods. Claims for damaged items (including concealed damage) from shipment must be made within 7 days directly to Tamiya America.

RETURNS

Returned goods cannot be accepted without prior authorization from Tamiya America Dealer Access. Please call for a return authorization number. Authorization will be given for goods that are:

- Shipped in error
- Duplicate shipments
- Factory defects

Authorization will be given only if made within 7 days of receipt (excluding defective product) of goods. The return authorization number must be clearly visible on the outside of carton/package or delivery will be refused. A call tag may be issued for returns and return shipping charges will be reimbursed with a copy of shipping receipt.

SALES AND CUSTOMER SERVICE

Sales and service information may be obtained by calling toll-free 800-582-6492.

The Tamiya America Dealer Access Sales Department FAX number is 949-362-2250.